

Blue Shield Report

A NEWSLETTER FOR PROFESSIONAL PROVIDERS AND THEIR STAFF MEMBERS

September 30, 1999

Dental

D-4-99

Dental Manual Update: Guidelines and Policies

Please insert the enclosed Section VIII, Guidelines and Policies, into your BCBSKS Dental Manual. All guidelines and policies addressed therein are currently in effect. It is our intent that you use this information to file your dental claims efficiently and thus, get paid quickly.

Currently, the BCBSKS claims processing system is programmed to process and pay claims with the current procedure codes (**beginning with "0"**), as addressed in these Guidelines and Policies. In January 2000, the new American Dental Association CDT-3 will revert to using "D" codes. When these claims processing changes are made, BCBSKS will send you a 30-day notice and applicable manual updates.

If you have any questions regarding your BCBSKS Dental Manual, please do not hesitate to contact your Professional Relations Representative.

QUESTIONS:

Contact your Professional Relations Representative, or the Professional Relations Hotline at **1.800.432.3587**, or in the Topeka area, **785.291.7060**.

OUR WEB ADDRESS:

<http://www.bcbsks.com>

ACKNOWLEDGEMENT:

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Sent to: DDS

