

Blue Shield Report

A NEWSLETTER FOR PROFESSIONAL PROVIDERS AND THEIR STAFF MEMBERS

December 8, 1999

S-42-99

New BlueCard Group: National Railway Carriers and United Transportation Union (NRC/UTU)

The National Railway Carriers and United Transportation Union (NRC/UTU) has elected to have their account serviced by Regence Life and Health Insurance Company, Portland, Oregon, through the *BlueCard Program*.

The NRC/UTU plan is offering both a Participating and a Preferred Provider (PPO) option to over 30,000 employees nationwide, with over 1,000 employees being located in Kansas. Their member contracts become *effective January 1, 2000*.

IDENTIFYING NRC/UTU MEMBERS

1. The members' identification cards will show Regence Life and Health Insurance Company along with the Blue Cross and Blue Shield symbols.
2. The group name identified on the card will be NRC/UTU.
3. The member who has chosen the *PPO option* (which is our Blue Choice network) will have on their card:
 - a. the alpha prefix '**RRP**',
 - b. the '**PPO in a Suitcase**' on the lower right side, and
 - c. the '**PPO Network**' for Medical benefits at the top left side of the card.
 - d. Copay amounts for office and emergency room visits are printed at the bottom left side of the card.
4. The member who has selected the *Participating option* will have on their identification card:
 - a. the alpha prefix '**RRT**', and
 - b. '**PAR Network**' for Medical benefits on the left side of the card.

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QUESTIONS:

Contact your Professional Relations Representative, or the Professional Relations Hotline at **1.800.432.3587**, or in the Topeka area, **785.291.7060**.

OUR WEB ADDRESS:

<http://www.bcbsks.com>

ACKNOWLEDGEMENT:

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SUBMITTING CLAIMS

Medical claims for NRC/UTU members should be submitted to *Blue Cross Blue Shield of Kansas* to be processed through the BlueCard Program.

Be sure to include the *alpha prefix* with the patient's identification number to ensure quick, accurate processing as well as prompt reimbursement. (Example: RRP123456789)

QUESTIONS

If you have questions about eligibility, benefits, preauthorization, or claims for this group's members, please call **1-888-977-2583** for Regence BCBSO Customer Service