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**QUESTIONS:**

Contact your Professional Relations Representative, or the Professional Relations Hotline in the Topeka area at **785-291-7060** or **1-800-432-3587**.

**OUR WEB ADDRESS:**

<http://www.bcbsks.com>

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Communication Coordinator  
Larry Callahan

## Premier Blue PCP Referrals to Contracting Providers

**W**hat is in the best interest of your patient? Kansas's number one concern with health care continues to be escalating premiums and affordability. By using contracting referral specialists in the Kansas City referral network (Blue Advantage), providers can assist patients in receiving the highest coverage under their insurance.

A key issue to remember is that referral specialist can not make referrals. If additional care is required outside of the established referral, the PCP must confer with the specialist and coordinate additional referrals.

**Referrals in Kansas City should be made to Blue Advantage.** If there is a need to make a referral to someone who is non-contracting, contact your Professional Relations Representative to obtain the latest information regarding the provider's contracting status.

To assist in verifying provider contracting status, PCPs can reference the Premier Blue Provider Directory. The directory is updated monthly, listing all primary care physicians and referral specialists whom contract directly with Premier Blue, as well as providers contracting with Blue Advantage. For the most current contracting status with Blue Advantage, providers can:

1. Visit [www.bcbsks.com](http://www.bcbsks.com) on the Internet, select the Provider Directory, then the Premier Blue Program area, and continue on to search for the provider in the Premier Blue online directory search.
2. Visit [www.bcbskc.com](http://www.bcbskc.com) on the Internet, select the Provider Directory and then click the "Enter Directory" button. This provides access to a directory search.
3. Phone Blue Cross and Blue Shield of Kansas City at 1-888-989-8842.
4. Phone the Kansas Blue Shield Hotline in Topeka at 785-291-7060 or at 1-800-432-3587.