

Blue Shield Report

A Newsletter for
Professional Providers and
their Staff Members

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The *Blue Shield Report* is published by your Professional Relations Department.

OUR WEB ADDRESS:
<http://www.bcbsks.com>

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Questions:

Contact your Professional Relations Representative, or the Professional Relations Hotline in Topeka at 785-291-4135 or 1-800-432-3587.



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Chairside Restoration



When billing for a chairside restoration, use the appropriate porcelain/ceramic or resin-based composite CDT code that reflects the service provided: inlay/onlay, crown or veneer (example: when performing a two surface porcelain onlay constructed at the chairside, bill CDT code D2642). No additional reimbursement will be allowed for using VITA In-ceram by Cerec, Celay System, Vita/ProCad porcelain, or similar products for restorations.

NOTE: Pontics and bridges consisting of the products listed above will be denied experimental/investigational, because there are no long-term studies proving their efficacy.

Dental Consultant Group

BCBSKS has engaged the services of P&R Dental Strategies, a national dental consultant group, for predetermination, initial claim, and claim appeal reviews. P&R Dental Strategies is certified as a Utilization Review Organization (URO) with the State of Kansas, pursuant to Kansas Administrative Regulations (K.A.R.) through the Kansas Insurance Department.

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Contains Public Information

UROs are required by K.A.R. 40-4-41c to make two bona fide attempts to contact and consult with the attending health care provider before denying services. If the provider cannot be contacted in a timely manner, P&R Dental Strategies may deny services not medically necessary based on lack of adequate information. In such instances, the requested information should be submitted to BCBSKS to coordinate.

Digital X-rays and Pictures

Effective October 1, 2004, BCBSKS will no longer return digital x-rays and pictures to providers on new claims submitted unless there are explicit instructions to do so submitted with or written on the x-rays and/or pictures.