

# Blue Shield Report

A Newsletter for  
Professional Providers and  
their Staff Members

November 5, 2004  
D-03-04

The *Blue Shield Report* is  
published by your  
Professional Relations  
Department.

OUR WEB ADDRESS:  
<http://www.bcbsks.com>

Communication Coordinator  
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#### Questions:

Contact your Professional  
Relations Representative, or  
the Professional Relations  
Hotline in Topeka at  
785-291-4135 or  
1-800-432-3587.



## Identification Numbers Changing

Blue Cross and Blue Shield of Kansas (BCBSKS) is committed to protecting the privacy of our members. Recognizing the growing concern of identity theft using Social Security numbers, BCBSKS is converting all of its members' ID numbers to unique, randomly selected numbers. The new ID numbers will begin with a three-character alpha prefix followed by a maximum of nine randomly selected numbers. The length and format may not be the same for all ID numbers because of special requests from certain employer groups. All members will receive their new ID cards between December 2004 and March 2005.

The conversion to the use of the new ID numbers throughout the BCBSKS systems will occur during Thanksgiving weekend.

#### Important points for providers:

- After Thanksgiving weekend, the new member IDs will be used or reported on all transactions, i.e., Referral, Claim Status, Eligibility.
- The printed remittance advice and 835 will report only the new ID number.
- Copies should be taken of the new ID cards of BCBSKS insured patients.
- If a billing service, practice management vendor, or clearinghouse is used, this information should be shared with them.
- Providers should use the member's new ID number on all transactions beginning November 29, 2004. The old ID number may be used until July 1, 2005. Transactions and claims will not be processed with the old ID number after this date.
- BCBSKS does not issue ID numbers to FEP or out-of-area members, therefore they are not affected by this change.
- The secure section on [www.bcbsks.com](http://www.bcbsks.com) will be down intermittently beginning Thursday, November 25 until Sunday, November 28. This change also means that remits for November 30 will be sent one day late.

To assist providers in updating their patient insurance records, a crosswalk of the old and new IDs will be available on the provider section of the Web site from December 1, 2004 until all new ID cards have been issued. The file will be provider specific and include BCBSKS insured patients who've received services since October 2002. Below is an example of the report.

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OD-13492	BLUE CROSS BLUE SHIELD OF KANSAS SS ID REPLACEMENT REPORT						Date: 00/00/00
	ID'S ON REPORT ARE CURRENT AS OF NOVEMBER 2004						Page: 1
	NOT AN ELIGIBILITY FILE						
	DOES NOT INCLUDE FEP OR ITS ID'S						
	REPORT REFLECTS CLAIMS FILED SINCE OCTOBER 2002						
	PROFESSIONAL PROVIDERS						
PROVIDER: JONATHAN DOE						PROVIDER NUMBER: 000000000	
100 N. HOME							
TOPEKA, KS 66602							

  

POLICY	PATIENT	PATIENT	PATIENT	OLD	NEW	GROUP	PRODUCT
HOLDER	NAME	DOB	SSN	NUMBER	NUMBER	NUMBER	DESCRIPTION
JONES, GEORGE	JONES, GEORGE	01/12/1900	987654321	987654321	899999999	999999999	PLAN 65
JONES, MARTHA	JONES, MARTHA	01/12/1900	987654312	129876543	899999999	999999999	PLAN 65
SMITH, JOHN DOE	SMITH, MARY DOE	10/24/1956	123456789	123456789	899999999	999999999	COMP MAJOR MED
	SMITH, JOHN DOE JR	07/24/1993	234562889	123456789	899999999	999999999	PREMIER BLUE
SMURT, MARK DO	SMURT, SARAH	10/24/1956	234567891	123456789	899999999	999999999	AFFORDABLUE

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