

# Blue Shield Report

A Newsletter for  
Professional Providers and  
their Staff Members



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The *Blue Shield Report* is published by the professional relations department of Blue Cross and Blue Shield of Kansas.

OUR WEB ADDRESS:  
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**Questions:**

Contact your professional relations representative or the professional relations hotline in Topeka at 785-291-4135 or 800-432-3587.



## Electronic Submitters - Submit Your NPI Correctly

Blue Cross and Blue Shield of Kansas (BCBSKS) would like to remind all providers to submit their NPI number correctly on their electronic claims. The EDI department is currently providing warning messages on the Claims Confirmation Report. This is the electronic report submitters receive after transmitting their claims. Eventually these warnings will become rejections. All warnings should be monitored and corrected to insure that claims are not rejected in the future.

Following is a list of the most common NPI warnings that submitters are getting:

- B061C - Rendering NPI not tied to Billing NPI.
- B257C - Group NPI cannot be used as Rendering NPI.
- B373 - If Rendering NPI is present, Billing NPI must be.
- B376A - Billing NPI not tied to TP number.

Providers who submit through a clearinghouse should be sure the clearinghouse is returning the warning messages to them.

For a list of all the warnings and their descriptions, please visit the following link:

[http://www.bcbsks.com/providers/news\\_items/2007/051807\\_NPIeditsBCBSKS.htm](http://www.bcbsks.com/providers/news_items/2007/051807_NPIeditsBCBSKS.htm)

If you receive such warnings, and need assistance in making the corrections, please contact your vendor or call the EMS Helpdesk for BCBSKS at 800-472-6481, option 1.

Additional information regarding the use of the NPI number can be found in our Companion Document at:

<http://www.bcbsks.com/providers/edi/vendors.htm>