

Latest News

October 6, 2008

Changes to the Eligibility Inquiry Process

In partnership with the Blue Cross and Blue Shield Association and all Blue Plans nationwide, Blue Cross and Blue Shield of Kansas is pleased to announce the latest changes to the eligibility inquiry process. These changes were implemented last evening, October 5, 2008.

Those of you familiar with the eligibility inquiry process (also known as 270/271 transaction) may recall that major enhancements were rolled out in March 2007. The new changes listed below, while less extensive, are equally important for you to know.

1. Provider eligibility responses will return the **remaining** deductible, coinsurance, and benefit limitations. In the past, accumulated (used) amounts were given.
2. The remaining deductible, coinsurance, and benefit limitations will be for the benefit period applicable to the date of service for which the inquiry is made.