

Blue Shield Report

A Newsletter for
Professional Providers and
their Staff Members

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The *Blue Shield Report* is published by the professional relations department of Blue Cross and Blue Shield of Kansas.

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Questions:

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Competitive Allowance Program (CAP) Network Credentialing Activity Kicked Off February 1, 2013

As stated in *Blue Shield Report* S-11-12, Blue Cross and Blue Shield of Kansas (BCBSKS) is required to credential our provider network in order to participate on the Health Insurance Exchange as a Qualified Health Plan. The credentialing program is based on the URAC Health Plan Credentialing Standards. Only providers who are licensed to practice independently need to be credentialed. In Kansas, the provider types meeting this description are: Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA) [supervised by a licensed physician], Advance Practice Registered Nurse (APRN), Doctor of Optometry (OD), Doctor of Podiatric Medicine (DPM), Doctor of Chiropractic (DC), Doctor of Dental Surgery (DDS) [to include general and other DDS designations], Licensed Specialist Clinical Social Worker (LSCSW), Licensed Clinical Marriage and Family Therapist (LCMFT), Licensed Clinical Professional Counselor (LCPC), Licensed Clinical Psychotherapist (LCP), and Licensed Clinical Psychologist (LP). If you are already credentialed for TRICARE through BCBSKS, you will be considered credentialed for our CAP network. Our initial priority will be to credential the existing CAP providers who have not been previously credentialed.

The project plan for credentialing the CAP providers is to complete as much of the credentialing as possible by the end of 2013. We have organized provider types into priority groups to begin the credentialing process and will progress through the groups until all providers are credentialed.

Group 1	MD, DO, APRN, PA
Group 2	LSCSW, LCMFT, LCPC, LCP, LP (PhD)
Group 3	DPM, DC, OD
Group 4	DDS

How can providers help expedite the credentialing process?

- 1) Maintain a current CAQH on-line application at all times.
- 2) Be sure to add BCBSKS as a carrier that may access your CAQH file.



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Sent To: CAP except Pharmacies
Contains Public Information

- 3) Maintain a current copy of Certificate of Professional Liability in the CAQH application documents.

NEW – URAC requires the liability certificate to **include the individual provider name**, expiration date, and liability coverage amounts. If the liability certificate does not state the individual provider name, attach a roster of the covered provider(s) on your office letterhead along with the certificate when you attach it to your CAQH file.

- 4) Be aware that MD and/or DO fellowships and board certifications **must be completed** if the provider will be practicing under the specific fellowship or board certification specialty.
- 5) The re-attestation date on CAQH serves as the updated signature for the applications. It is not necessary to print, sign and re-attach a new attestation page.
- 6) Request a CAQH ID for any new providers to the practice who do not already have one. You can use the attached form and submit it to us to request a CAQH provider ID number.

http://www.bcbsks.com/CustomerService/Forms/pdf/provider_CAQH_ID_request_form.pdf



What can providers expect from us?

Work has been initiated on the Group 1 set of providers with current/attested CAQH applications. Providers in Group 1 that do not have current CAQH applications can expect a phone call or post card requesting the providers update their CAQH application. This same process will progress throughout each group of providers to be credentialed. Newly credentialed providers will be sent a letter when the credentialing process is complete.

What about new providers?

Complete the CAQH on-line application and submit a Provider Network Enrollment Request form available on our Web site at the link below:

http://www.bcbsks.com/CustomerService/Forms/pdf/15-481_ProvNetEnrollReq.pdf.

Any additional network enrollment documents will be e-mailed to the contact person on the network enrollment request form. If a provider does not wish to use the CAQH on-line application, a paper CAQH application will be sent with the other enrollment documents. The credentialing application will be processed when received. Providers that are not required to be credentialed will enroll in the CAP network just as they have in the past.

How will providers be placed on the Health Insurance Exchange Directory?

The details related to the Health Insurance Exchange Directory are still being developed. BCBSKS anticipates the Health Insurance Exchange Directory will be very similar to the provider listings found in the National Doc Finder directory.

If you have any questions, or if we can be of further assistance, please contact our Provider Network Services line at 1-800-432-3587, option 3.

Professional Relations
Blue Cross and Blue Shield of Kansas

