BLUE CROSS AND BLUE SHIELD OF KANSAS DENTAL PROVIDER POLICIES AND PROCEDURES SUMMARY OF CHANGES FOR 2023

Following is a summary of the changes to Dental Blue Shield Policies and Procedures for 2023. The policy memos in their entirety will be available in the provider publications section of <u>www.bcbsks.com</u> by December 2022.

NOTE: Changes in numbering because of insertion or deletion of sections are not identified. All items herein are identified by the numbering assigned in 2022 Policy Memos. Deleted wording is noted by strikethrough. New verbiage is identified in red.

Dental Policy Memo SECTION X. Waiver Form

• Page 12: Updated verbiage for clarity that the waiver form does not exempt provider write-off.

NOTE – The waiver cannot be utilized for services considered to be content of another service provided, nor can it be used to bill the patient the difference between the provider charge and the allowed amount.