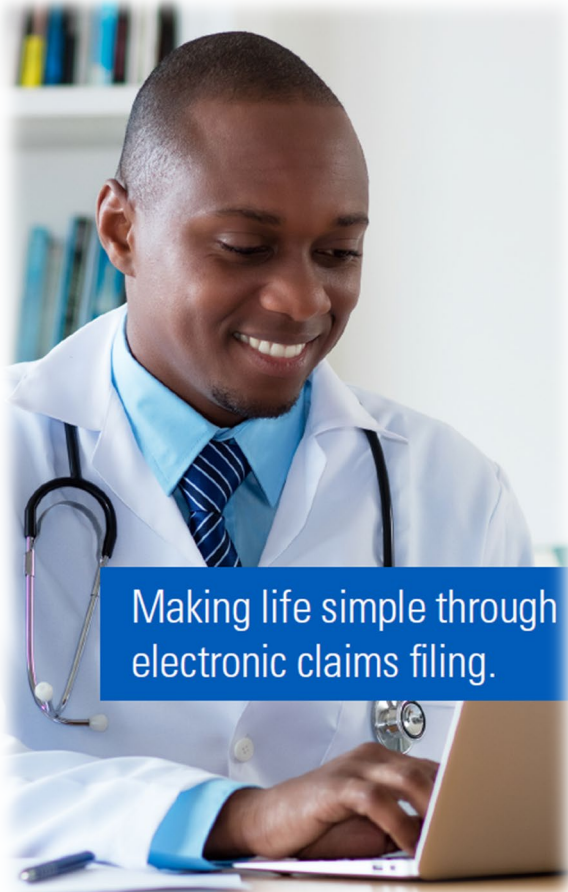# Administrative Services of Kansas

2023 Insurance Billers Workshop

- ✓ Coming soon
- ✓ Attachments via X12 Transactions
- ✓ ECA Solutions
  - • Unsolicited
  - • Solicited
- ✓ Sign up

- ✓ Pilot Opportunities Available

- ✓ Ways to Prepare

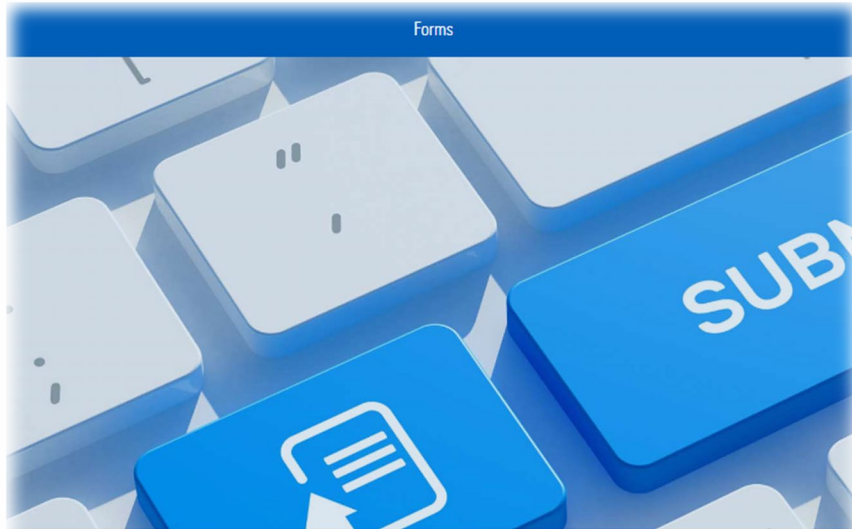- ✓ Sign up for EDI Latest News

Making life simple through electronic claims filing.

✓ Visit our website www.ask-edi.com

✓ Sign up for email notifications

✓ EDI Help Desk

✓ Some claims require specific information be submitted as part of the claim to pass EDI editing before being sent to BCBSKS for processing

- Corrected and void claims

- BCBSKS secondary claims

- Medicare crossover claims

Forms

Electronic Remittance (ERA) Form

Use this form to:

Receive the HIPAA compliant electronic remittance (835 transaction). This format is designed for auto-posting through a practice management software or for sites using software to translate the electronic file into a readable format.

- Blue Cross and Blue Shield of Kansas (BCBSKS)
  - BCBSKS BlueExchange Medicare Crossover 835s (BCBSKS Providers Only)

✓ ERA enrollment forms are available in the Forms section of the ASK website

✓ Medicare crossover 835s from other Blue Plans

Rendering NPI not on table

- 277CA – A8:562:82 / A8:562:85

Rendering NPI is required when billing NPI is not also listed as rendering

- 277CA – A7:153:82

Referring OR ordering NPI required with submitted procedure code value

- 277CA – A8:562:DN / A8:562:DK / A8:454

Zip code is invalid in service facility location city, state, zip code

- 999 & 277CA – A3:500:77

Destination not found for this claim

- 999 & 277CA – A3:116

Subscriber last name and DOB does not match the payer file

- 277CA – A7:125:IL / A7:158:IL

Subscriber last name does not match insured/subscriber ID file

- 277CA – A7:125:IL

ASK

Subscriber ID not found on payer file

- 277CA – A7:33:IL

The service date is after the policy cancel date

- 277CA – A8:88:**QC** (patient) / A8:164:IL **or** A8:88:**IL** (subscriber) / A8:164:IL

MOA segment not present

- 277CA – A6:286 / A6:634

Claim submitted prematurely. Please resubmit after crossover/payer to payer COB allotted

- 277CA – A3:771

Accident diagnosis code is required when an accident date or related cause code is present

- 277CA – A8:254 / A8:633 / A8:727

Principal accident diagnosis requires accident date and related cause code

- 277CA – A8:254 / A8:633 / A8:727

Principal/Other diagnosis code requires more specificity

- 277CA – A3:732 / A3:254 (principal) **or** A3:732 / A3:255 (other)

Resources

- ✓ Free Billing Software

- ✓ System Requirements

- ✓ Features

- ✓ Import Options

- ✓ For information visit www.ask-edi.com and visit the ABILITY | PC-ACE section

www.ask-edi.com

X12 standardized HIPAA code sets

https://x12.org/codes

Health care code lists

- Claim adjustment reason codes (CARC)
- Remittance advice remark codes (RARC)
- Claim status category codes
- Claim status codes
- Service type codes
- Health care services decision reason codes
- Health care provider taxonomy code set
- Provider characteristic codes
- Insurance business process application error codes

Hours: 7:00 a.m. – 4:30 p.m. Monday through Friday

Phone: 1-800-472-6481
- Help desk – option 1
- EDI account representative – option 3

Email: askedi@ask-edi.com

Website: www.ask-edi.com

Please have the following information available

Billing NPI
Seven-digit trading partner number (if available)

Claim questions
- Member ID
- Claim amount
- Date of service
- Account number

Remittance advice
- Check date
- Check amount (if available)
- Check number (if available)

ASK

Forms   Manuals/User Docs   Contact Us   Email List/Sign-Up   Glossary   News

Getting Started   Resource Center   ABILITY | PC-ACE®   EDI Midwest   EDI Employer Groups

LOGIN
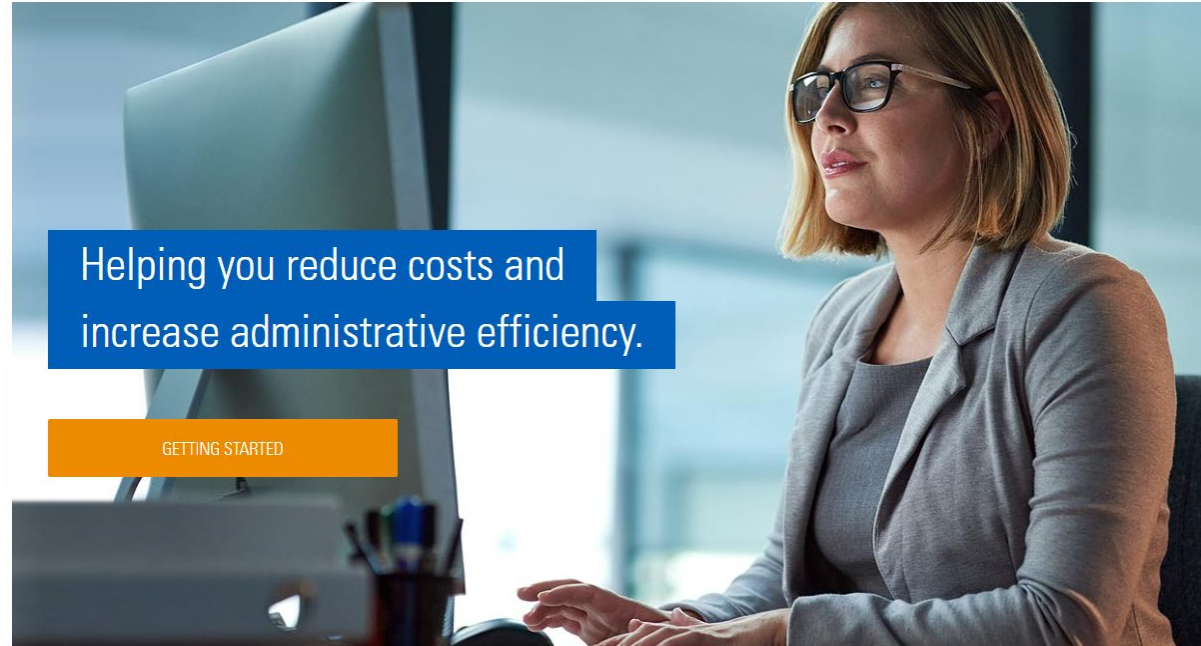
Helping you reduce costs and increase administrative efficiency.

GETTING STARTED

LATEST NEWS

December 22, 2022
Extended Maintenance Window – Sunday January 22, 2023

October 6, 2022
Extended Maintenance Window – Sunday November 6, 2022

EDI Account Representative

Administrative Services of Kansas

p: 1-800-472-6481 M-F 7am to 4:30pm

e: askedi@ask-edi.com

w: www.ask-edi.com