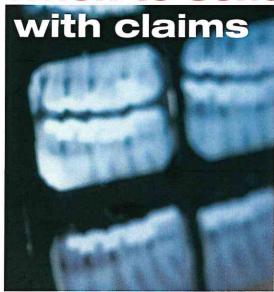
When to send X-rays



n order to increase the timeliness of dental claim processing and decrease administrative costs for both providers and BCBSKS, we have reduced the number of services for which X-rays must be submitted with claims.

X-rays are required for:

- Crowns/Veneers, multiple teeth (six or more)
- Crown/Veneer on any front tooth (numbers 6-11, 22-27)

In addition, BCBSKS medical review and/ or consultant(s) may request X-rays at their discretion for services such as:

- Scaling and root planing
- TMJ

Reminder:

The patient's name and identification number, as well as the provider's name, should be noted on all X-rays submitted. A checkmark should be placed in the appropriate box on the claim form. X-rays need to be dated.