

When to send X-rays

with claims

In order to increase the timeliness of dental claim processing and decrease administrative costs for both providers and BCBSKS, we have reduced the number of services for which X-rays must be submitted with claims.

Reminder: *The patient's name and identification number, as well as the provider's name, should be noted on all X-rays submitted. A checkmark should be placed in the appropriate box on the claim form. X-rays need to be dated.*

X-rays are required for:

- Crowns/Veneers, multiple teeth (six or more)
- Crown/Veneer on any front tooth (numbers 6-11, 22-27)

In addition, BCBSKS medical review and/or consultant(s) may request X-rays at their discretion for services such as:

- Scaling and root planing
- TMJ