

## Electronic Provider Access (EPA) for Out-of-area Providers


After entering the BCBSKS member's alpha prefix from the ID card the BCBSKS portal out-of-area providers will automatically be routed to the BCBSKS Pre-Service Review landing page. This page will welcome you to the BCBSKS Plan portal and indicate that you have left your home provider portal.

The Home Plan landing pages will look similar across Home Plans, but will be customized to the particular Home Plan based on the electronic pre-service review services they offer. Below is an example of how the BCBSKS Plan's landing page for a BCBSKS member will appear.

The out-of-area provider will have 2 options on the BCBSKS landing page.

1. Submit Inpatient Precertification
2. Precertification Instructions

**Note:** For Behavioral Health inpatient stays, please call 800-952-5906



The screenshot shows a web page titled "Pre-Service Review for Out-of-Area Members" for Blue Cross and Blue Shield of Kansas. The page includes the organization's logo, a personalized welcome message for "S Bruce Banks DDS", and two main navigation options: "Submit Inpatient Precertification" and "Precertification Instructions". A note specifies that for behavioral health inpatient stays, users should call 800-952-5906. At the bottom, there is a Facebook social media link and a footer with contact information and legal notices.

**Blue Cross and Blue Shield of Kansas**  
Pre-Service Review for Out-of-Area Members

**Blue Cross and Blue Shield of Kansas**  
Welcomes S Bruce Banks DDS

You have been routed from Blue Cross and Blue Shield of Kansas to BCBS of Kansas to conduct pre-service review for a BCBS of Kansas member.

- [Submit Inpatient Precertification](#)
- [Precertification Instructions](#)

For Behavioral Health inpatient stays please call 800-952-5906.

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When a provider clicks on Submit Inpatient Precertification Option, the screen below will be the next screen to appear. The provider will submit the Patient's Identification Number to begin the process of submitting the initial inpatient precertification for the BCBSKS member.



BlueAccess®

### Patient Pre-Service Review Information

Please enter the **Identification Number** exactly as it is listed on the front of the patient's Blue Cross and Blue Shield insurance card, **including the alpha prefix**. If you don't know the ID number and the patient is a Blue Cross and Blue Shield of Kansas member, check the search option.

Patient Identification Number:

[Search for a Kansas Patient ID](#)



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Once the out-of-area provider submits the Patient Identification Number, the provider should continue to submit the new electronic precertification by following the steps on pages 12 – 28 of the [BCBSKS Electronic Precertification Manual](#).

The manual can be accessed by clicking on the link above and also on our [BCBSKS Precertification Web Page](#).

For general inquiries on submitting an electronic inpatient precertification for a BCBSKS member, please contact the Institutional Provider Education Coordinator at 1-785-291-7236.