

Worldwide coverage - emergency care

Blue Medicare Advantage (PPO)

Blue Medicare Advantage Comprehensive (PPO)

Blue Medicare Advantage Choice (PPO)

Worldwide coverage - emergency care

Coverage for emergency healthcare services rendered outside of the United States or its territories.

Original Medicare

Items and services furnished outside the United States are excluded from coverage except for the following services, and certain services rendered on board a ship:

Emergency inpatient hospital services where the emergency occurred:

- While the beneficiary was physically present in the United States; or
- In Canada while the beneficiary was traveling without reasonable delay and by the most direct route between Alaska and another State.
- Emergency or nonemergency inpatient hospital services furnished by a hospital located outside the United States, if the hospital was closer to, or substantially more accessible from, the beneficiary's United States residence than the nearest participating United States hospital that was adequately equipped to deal with, and available to provide treatment for the illness or injury.
- Physician and ambulance services furnished in connection with, and during a period of, covered foreign hospitalization. Program payment may not be made for any other Part B medical and other health services, including outpatient services furnished outside of the United States.
- Services rendered on board a ship in a United States port, or within 6 hours of when the ship arrived at, or departed from, a United States port, are considered to have been furnished in United States territorial waters. Services not furnished in a United States port, or within 6 hours of when the ship arrived at, or departed from, a United States port, are considered to have been furnished outside United States territorial waters, even if the ship is of United States registry (see Chapter 1, General Billing Requirements, section 10.1.4.7, for a description of claims processing procedures).

Note: Services must be provided by a physician or suppliers as defined by the Centers for Medicare and Medicaid Service.

Blue Cross and Blue Shield of Kansas Medicare Advantage (PPO) benefit

Blue Cross and Blue Shield of Kansas (BCBSKS) Medicare Advantage (PPO) is a Medicare Advantage plan which provides at least the same level of benefit coverage as Original Medicare (Part A and Part B) and may provide enhanced benefits beyond the scope of Original Medicare within a single health care plan. This flexibility allows Blue Cross Blue Shield of Kansas to offer enriched plans by using Original Medicare as the base program and adding desired benefit options.

Because Original Medicare does not include coverage of emergent or urgently needed medical items and services furnished



BlueCross BlueShield
Kansas

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outside of the United States and its territories, the scope of the benefit, reimbursement methodology, maximum payment amounts, and the member's cost sharing are determined by BCBSKS for individual coverage.

An emergency medical condition is a medical condition manifesting itself by acute symptoms of sufficient severity (including severe pain) such that a prudent layperson, with an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in:

- Serious jeopardy to the health of the individual or, in the case of a pregnant woman, the health of woman or her unborn child;
- Serious impairment to bodily functions; or
- Serious dysfunction of any bodily or part

Conditions for payment

Worldwide emergency care for BCBSKS Medicare Advantage (PPO) plans are subject to co-payments and other cost shares.

Reimbursement

BCBSKS Medicare Advantage (PPO) plans will determine reimbursement for covered services based on the reasonable charges, currency exchange when required and the applicable benefit category.

Member cost-sharing

The member is paid based on the service rendered minus the cost share amount. This represents payment in full. The member may be held liable for amounts in excess of our payment amount.

If the member elects to receive a non-covered service, he or she is responsible for the entire charge associated with the non-covered service.

To verify member eligibility, benefits and cost share, log on to Availity. From the BCBSKS payer space in the resource tab, select the Blue Medicare Advantage link. Providers may also call Provider Services at 800-240-0577.

Member reimbursement

Services rendered in a foreign land and services rendered on a cruise ship that require interpretation or currency conversion must be submitted through Blue Cross Global Core (BCBSGC). Invoices and a BCBSGC International Claim Form must be submitted to the BCBSGC Service Center at the address on the claim form. Claim forms may be obtained by contacting customer service at the number on the back of the member's ID card or directly from the Global Core website at <https://www.bcbsglobalcore.com>. Users will need to complete the user agreement and click on "Login" to access the claim submission form. Follow the directions included on the form for completing and submitting your claim.

Services rendered on a cruise ship that do not require interpretation or currency conversion may be submitted directly to BCBSKS using the medical claim form available by calling Customer Service at 800-976-2794 (TTY:711).

The member must submit the following information along with their request form:

- Member name
- Member's BCBSKS Medicare Advantage (PPO) contract and group numbers

- Member address
- Bills or itemized statements that include name and address of treating hospital and/or physician
- Specific dates of service
- Diagnosis
- Descriptive Itemized list of services received
- Charges per service
- Paid receipts

The member will send the request and all supporting information to the following address:

BCBSKS Member Correspondence
P.O. Box 261367
Plano, TX 75026

Revisions

Policy number: PR MAWW A001

01/01/2020	Policy effective
03/01/2023	Updated to reflect 2023 benefits and plan offerings